

STUDENT ACCIDENT COVERAGE

How to File a Claim

CLAIM FORM

- **A school official must complete and submit the Claim Form to the ISDA Claims Administrator no later than 90 days after the date of injury. “School Official” includes a teacher, school principal, president, chancellor, board member, trustee, registrar, counselor, admissions officer, attorney, accountant, human resources professional, information systems specialist, and support or clerical personnel.**
- **A school official reports Student Accident claims using the secure Claims Portal at:**

<https://portal.sandnergroupp.com/brpsweb/cmlogin.pgm>

- A School Official may also report Student Accident claims via email at SAClaims@one80.com or by U.S. Mail to the following address:
ISDA c/o Student Accident Claims Administrator
333 West Wacker Drive, Suite 1200
Chicago, Illinois 60606

ITEMIZED BILLS and EOBs

- Instruct your medical provider to submit itemized bills to your primary medical coverage provider, and to the ISDA Claims Administrator. You will receive an Explanation of Benefits (EOB) from your primary medical coverage provider or claims administrator (Blue Cross, Group Health, Prudential Insurance, etc.) after they have processed your claim.
- **Itemized bills and EOBs (samples attached) must be submitted to the ISDA Claims Administrator immediately as you receive them, but no later than 180 days after the date of treatment.** Itemized bills include (1) CMS-1500 (physician/ancillary charges) and (2) UB04 (hospital charges). All bills must include the patient’s name, date of service, total charge, procedure and diagnosis codes, and the provider’s tax identification number. **Balance due, balance forward, or past due statements are not bills and will not be processed.**
- **Submit itemized bills and EOBs via email: SAClaims@one80.com** or by U.S. Mail to: Student Accident Claims, ISDA Claims Administrator 333 West Wacker, Suite 1200 Chicago, IL 60606.
- Payment will be made to the provider(s) of service (hospital, physician, radiologist, etc.) unless a paid receipt or statement from the provider accompanies the itemized bill showing the bill was paid. If you already paid the bill(s), include the receipt or a copy of your cancelled check.

GENERAL INFORMATION

- Students must be treated by a licensed medical provider **within 30 days** from the covered injury date.
- This Plan is **EXCESS** to all other valid coverage. Your primary coverage **MUST** provide payment first and before Student Accident benefits are considered for payment. Benefits under the Student Accident Coverage Plan are not guaranteed. Upon receipt of acceptable, complete, and timely itemized bills and EOBs, benefits will be determined in accordance with the Plan.
- Further information is available in the Student Accident Coverage brochure available at <https://wcsit-isda.com/the-trusts/isda/student-accident> or at (800) 419-3206.

PLEASE DO NOT STAPLE IN THIS AREA

APPROVED 04/03/08/0008

HEALTH INSURANCE CLAIM FORM

1. MEDICARE MEDICAID CHAMPUS CHAMPVA GROUP HEALTH PLAN (GHP) OTHER HEALTH PLAN (OHP) REQUEST TO NUMBER (FOR PROGRAMS/ITEMS)

2. PATIENT'S NAME (Last Name, First Name, Middle Initial)

3. PATIENT'S ADDRESS (No. Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)

4. OTHER INSURED'S POLICY OR GROUP NUMBER

5. OTHER INSURED'S DATE OF BIRTH SEX

6. EMPLOYER'S NAME OR SCHOOL NAME

7. INSURANCE PLAN NAME OR PROGRAM NAME

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10. INSURANCE PLAN NAME OR PROGRAM NAME

11. INSURANCE PLAN NAME OR PROGRAM NAME

12. INSURANCE PLAN NAME OR PROGRAM NAME

13. INSURANCE PLAN NAME OR PROGRAM NAME

14. DATE OF CURRENT ILLNESS (Date symptoms first appeared or professional diagnosis) TO IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS PREVIOUS DATE

15. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE TO I.D. NUMBER OF REFERRING PHYSICIAN

16. HOSPITALIZATION DATES RELATED TO CURRENT ILLNESS FROM TO

17. RESERVED FOR LOCAL USE

18. DIAGNOSIS OF NATURE OF ILLNESS OR INJURY (RELATE ITEMS 1, 2, 3 OR 4 TO ITEM 16 IF APPLICABLE)

19. CHARGES (DATE OF SERVICE, PLACE OF SERVICE, PROCESSED SERVICES OR SUPPLIES, DIAGNOSIS CODE, CHARGES, UNIT QUANTITY, UNIT PRICE, UNIT AMOUNT, RESERVED FOR LOCAL USE)

20. FEDERAL TAX ID NUMBER

21. SIGNATURE OF PROVIDER OR SUPPLIER (INDICATE DEGREE OR CREDENTIALS TO APPLY THE SIGNATURE TO THE ICD AND ARE MADE A PART THEREOF)

22. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)

23. PHYSICIAN'S SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE, & PHONE

24. DATE

25. PROVIDER AUTHORIZATION NUMBER

26. TOTAL CHARGE

27. AMOUNT PAID

28. BALANCE DUE

FORM HCFA 1500 (7-08) FOMR 0807-1002 FORM 0807-1002

UB-04

1. PATIENT INFORMATION

2. PROVIDER INFORMATION

3. SERVICE INFORMATION

4. CHARGE INFORMATION

5. PAYMENT INFORMATION

6. REMARKS

7. SIGNATURES

8. OTHER INFORMATION

9. CHECKS

10. OTHER INFORMATION

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SAMPLE EOB (EXPLANATION OF BENEFITS)

UNITEDHEALTHCARE SERVICE LLC
 GREENSBORO SERVICE CENTER
 P O BOX 740800
 ATLANTA, GA 30374-0800
 PHONE: 1-800-638-8010
 VISIT WWW.MYUHC.COM FOR SELF SERVICE

UnitedHealthcare
 A UnitedHealth Group Company

PAGE: 1 OF 1
 DATE: 04/29/10
 SSN/ID #: [REDACTED]
 EMPLOYEE: [REDACTED]
 CONTRACT: [REDACTED]
 BENEFIT PLAN: PFIZER INC

EXPLANATION OF BENEFITS

| 1 PATIENT/RELAT CLAIM NUMBER | 2 PROVIDER/SERVICE | 3 DATE OF SERVICE | 4 AMOUNT CHARGED | 5 NOT COVERED | 6 AMOUNT ALLOWED | 7 COPY/PAY DEDUCTIBLE | 8 PLAN COVERS | 9 BENEFIT AVAILABLE | 10 REMARK CODE |
|------------------------------|--------------------|-------------------|------------------|---------------|------------------|-----------------------|---------------|---------------------|----------------|
| | | | | | | | | | |
| 9061542101 | MEDICAL SERVICES | 03/19/10 | 379.00 | 297.83 | 81.17 | | 80% | 64.94* | 4C |
| | | | TOTAL | 379.00 | 297.83 | 81.17 | | | |
| | | | | | | | | MEDICARE PAID | |
| | | | | | | | | PLAN PAYS | |
| | | | | | | | | 44.64 | |
| | | | | | | | | 20.30 | |

1 (*) INDICATES PAYMENT ASSIGNED TO PROVIDER

REMARK CODE(S) LISTED BELOW ARE REFERENCED IN THE "SERVICE DETAIL" SECTION UNDER THE HEADING "REMARK CODE"
 (4C) THIS PLAN DETERMINES BENEFITS ONCE MEDICARE MAKES PAYMENT. IF MEDICARE PAYS LESS THAN THIS PLAN'S BENEFIT, THIS PLAN WILL CONSIDER THE DIFFERENCE. THIS PLAN'S ALLOWABLE BENEFITS ARE BASED ON THE MEDICARE APPROVED AMOUNT IF THE PHYSICIAN OR PROVIDER ACCEPTED MEDICARE'S ASSIGNMENT OR ON THE LIMITING CHARGE IF THEY DID NOT ACCEPT THE ASSIGNMENT. THE PATIENT IS RESPONSIBLE FOR THE DIFFERENCE BETWEEN THE ALLOWABLE AMOUNT AND THE TOTAL AMOUNT PAID BY BOTH PLANS. THE PATIENT MUST PAY ANY APPLICABLE PLAN DEDUCTIBLES AND COPAYS BEFORE THIS PLAN CAN PAY ANY BENEFITS.

11 BENEFIT PLAN PAYMENT SUMMARY INFORMATION: \$20.30

| SATISFIED 2010 TO-DATE | DEDUCTIBLE | OUT OF POCKET |
|------------------------|------------------|------------------|
| FAMILY | \$1000.00 | \$1328.77 |
| INDV | \$500.00 | \$1281.49 |
| PLAN YEAR 2010 | FAMILY \$1000.00 | FAMILY \$4000.00 |
| | INDV \$500.00 | INDV \$4000.00 |